



— NASSAU, BAHAMAS —



GUEST INFORMATION BOOK

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GOLD
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RESORT



WELCOME TO THE WESTWIND CLUB YOUR VACATION HOME IN THE BAHAMAS

On behalf of the Board of Directors, owners, and the staff, we wish to extend to you our warmest welcome. We trust that your stay with us will be one of your most memorable and fun filled experiences.

Please take a few minutes to look through this GUEST BOOK. It contains useful information for you during your stay with us.

• If unable to solve the problem, please contact:

- Facilities Manager Joe Roberts 242-465-6442
- General Manager Faye Burrows 242-457-2912
- Bar/Clubhouse Donnie Pinder 242-433-7923

THESE PHONE NUMBERS ARE FOR EMERGENCY USE ONLY

In the event of an EMERGENCY

**Contact security guard DIAL 203
DIAL 919 OR 911**







Safety and Security



The safety and the security of you and your personal property are of the utmost concern to us. We urge you to take advantage of the following suggestions:

1. ADMITTANCE: DO NOT ADMIT ANYONE into your unit.

Do not allow anyone in who says they are from the water, telephone or want to check something in the unit, unless a member of our staff accompanies them. **NO MATTER** how well they may be dressed. If in doubt about the person's true identity, please **call the office during normal business hours, or the security guard after 6:00 pm (ext. 203)**

2. KEYS:

Always safeguard your key.

Each villa has a lock box attached to the outside wall. You will receive the combination to your lock box upon your check in. Each unit has their own combination. Please memorize this combination. This box is for your convenience in case you lock yourself out. **Remember there is a \$15.00 charge for lost keys, and a \$50.00 charge** for our staff to return to the complex after office hours to let you back into your unit.

****Please make sure that the door is securely closed before leaving the unit.**

3. ADDITIONAL SECURITY:

Before going to bed at night, make sure that the latch and alarm at the top of the door are both set. You may notice that there is an additional panic button in your unit. This is a leftover from the original security system, and rather than remove them we left them in the unit. Pushing the button once will activate the security sirens for the entire complex. Pushing the button a second time will turn off the system again.

Please note this is not a T.V. remote.

4. VEHICLES:

Do not leave valuables in your vehicle.

Always lock the vehicle.

Always look around before leaving the parking area.

Not all areas of ANY city in world you are visiting will be safe.

Contact the management about the safety of any area you wish to visit before venturing into it.

5. CASINO:

If you are lucky, please do not flash your winnings around or brag about it to anyone.

We suggest that you do not return on foot after dark.

There are plenty of taxis readily available for you at the casino for a safe ride home.



Utilities

All electric lines are on utility poles and are often hit by autos on the narrow and winding streets of Nassau. Renovations or updating of the utilities may also cause power outages. Here at Westwind, we are equipped with generators that have proven to keep us up and running without skipping a beat!

However, if any interruptions are experienced, they are generally short in duration, but they can last longer. Sometimes water is interrupted by backhoes that are working on the island. It is recommended that you keep a bottle of water in your unit just in case.

Our General Manager and/or Facilities Manager will keep you informed with any information that they are aware of.





Taxi Information

- Taxi fares are based for the conveyance of the FIRST 2 passengers (additional charges may apply)
 - Prices are subject to change
 - To airport approximately \$25-30/two persons, but always subject to change
 - Inquire at front desk for other taxi fares
- 
- 



Meet the Staff



Faye,
General Manager



Joe,
Facilities Manager



Lauren,
Office Manager



Donnie,
Bar



Charles,
Lawns/Gardens



Housekeeping Staff



Things to Know

CHECK-IN	SATURDAY 4:00 PM	NOTE: SMOKING IS NOT ALLOWED INSIDE THE UNITS AT ANY TIME!!
CHECK-OUT	SATURDAY 10:00 AM Check-In and Check-Out Times are Strictly Adhered To	**Fines will be levied for professional aeration of the unit**
ORIENTATION	SUNDAY 11:00 AM	Come to the clubhouse and find out what's available for you on the island. You will be well informed.
GROCERY STORES	Quality Super Market ¼ mile	Mon-Sat 7:00 am - 8:00 pm Sunday 7:00 am - 8:00 pm
	Super Value 1 mile	Mon-Sat 7:00 am - 8:00 pm Sunday 7:00 am - 8:00 pm
FOOD/SNACK BAR Try our famous Donnie Burger!	Sunday -Friday Food - 12:00 pm - 4:00 pm Snacks - 4:00 pm - 6:00 pm Saturday Food - 11:00 am - 4:00 pm Snacks - 4:00 pm - 6:00 pm	• Light lunches, snacks, drinks and conch fritters. • NON CASH BAR. Items purchased will be charged to your unit. • Gratuities are not included in the price • Note: As this is a NO CASH bar, it is suggested that all gratuities be added to your bill upon checkout.



Things to Know cont.



COOKOUT	Sunday Cookout Choice of one: BBQ Chicken, Steak, or Lobster 1:00 PM	• Sign up at the office before 10:00 am on Sunday
BOTTLED WATER	Purchase at the club house	• \$2.50 EACH 16 oz bottle • \$2.75 EACH 1 gallon jug • \$8.50 EACH 5 gallon container
BATH TOWELS BEACH TOWELS	Exchange all towels on Tuesday and Thursday 9:00AM to 12:00 Noon	Bath towels in your units can be exchanged at the laundry room on Tuesdays and Thursdays
LAUNDRY PAPER PRODUCTS	Purchase tokens at the office Provided at the Clubhouse	• WASHER - \$3 each token • DRYER - \$3 each token • Detergent Pods - \$2 each
TRASH	Collection 10:00 AM Daily (11:00 AM on Sunday)	Put your garbage and waste items out at the walkway entrance of your unit in the morning. PLEASE DO NOT PUT GARBAGE OUT THE PREVIOUS NIGHT!





Things to Know cont.



TRANSPORTATION	7am – 6:30pm	• Jitneys pass the club every 15 minutes • Cost is \$1.50 per person one way (Adults and Children)
WIRELESS INTERNET	Complimentary	“Westwind Club Guest” Password: 12345678
GYM & SPA	Club One Fitness Center 327-2685	Sandyport Plaza \$15.00 per day \$55.00 per 2 week pass
WATER SPORT Rentals	Inquire at the Office	Kayaks - \$10 per hour Paddleboards - \$10 per hour **Waiver and signature required**
SNORKELING	Inquire at the Office	Snorkeling equipment , \$10 per day.
GOLF	Inquire at the Office	
INFORMATION	Inquire at the Office	Nassau Information , restaurant reservations, tour tickets etc. can be arranged through the office.



Club Activities and Fun

SUNDAY 1:00

Choice of one:

BBQ chicken, steak, or lobster

Inquire at front desk about cost

Sign up at the clubhouse before 10:00 am on Sunday

MONDAY at WESTWIND II

Dinner and entertainment at Westwind II

Steak, Lobster, Chicken, or Fish

Inquire at front desk about cost

Your choice: 8 oz charbroiled Striploin, 8 oz chicken, or 8 oz. fish
with baked potato, coleslaw, salad and rolls.

Dinner served from 6:45 to 7:45pm

Entertainment 6:30 to 9:30pm

Sign up before 10AM Monday at our club office.

HAPPY HOUR at the Club House Snack Bar

Every.Single.Day. 4:00-6:00 pm

Lowest Drink Prices on da Island

Non-Cash Bar: all items purchased will be charged to your unit

Gratuities are not included in the price. It is suggested that all gratuities be added
to your bill upon checkout.



Excursions

SIDE TRIPS:

Sunset Cruises (2.5hrs): What can be more romantic than sailing through Nassau Harbor/Paradise Island as the lights of the city begin to shine? Enjoy the show put on by nature at dusk. Check with the office for price per person, includes roundtrip transportation to the dock and back to Westwind Club, and complimentary Hors d'oeuvres, and a cash bar. Dress casually and enjoy.

www.flyingcloud.com

www.seahorsesailingadventures.com

Sign up at the office.

Stuarts Coves Diving (Scuba and Snorkeling): This adventure takes you to an undersea extravaganza of living coral and marine life. You will be swimming with schools of colorful fishes in the shallows of Nassau's famous reefs.

Powerboat Adventures: A trip to Exuma Cays an Out Island 38 miles away from Nassau. These are high-speed boats with 1000 horsepower motors. Feed the iguana on Allan's Cay snorkeling in the beautiful clear waters, then on to Channel Cay for a delicious lunch of Nassau barbecued grouper with salads, fruit and baked potato. All day long enjoy free beer, spirits, wines, juices and soda.

Segway Tours: Come and get away from it all with this three-in-one Nassau city, beach, and Segway tour. Your experience starts with a scenic 30 minute Bus tour out to a 200 acre privately owned property on the southwest side of the island. Here you will get to experience something that few get to enjoy on most shore excursions these days, FUN and RELAXATION!

These are just some of the side trips that await you. Check at the office for more adventures awaiting you. Ask our staff and they will set up a trip for you; most of these excursions pick you and your party up at Westwind. Some trips are weather permitting.





Swimming Pool Rules



- **No lifeguard on duty.**
 - **No bottles or drinking glass is allowed in or around the pool area**
 - **For the safety of all, individuals with bandages, open sores or infections are not allowed in the pool.**
 - **Non-swimmers are to stay in the shallow water.**
 - **Children not toilet-trained must wear diapers.**
 - **Children under 13 years of age must be accompanied by an adult.**
 - **No diving, flips, or back dives are permitted.**
 - **Please keep the pool area clean.**
 - **Please be respectful of others when smoking around the pool.**
 - **NOTE: SMOKING IS NOT ALLOWED IN OR AROUND THE POOL! MUST USE DESIGNATED SMOKING AREA IN THE BACK OF THE CLUBHOUSE**
 - **The pool is available for use by residents and guests of Westwind only.**
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Doctors and Medical Numbers

FOR ALL EMERGENCIES DIAL 919 or 911			
Doctors:	Doctors Hospital - Outpatient W. Blake Road (242) 302-4710 Open 8:00 am to 4:00 pm M- F Closed Saturday and Sunday	Ambulance:	(242) 322-2221 or Dial 919 or 911
	The Walk-in Medical Clinic Sandyport, PO Box CB12015 Telephone (242)327-5483 or (242)327-5485/6 Open 9:00 am – 5:30 pm M-F Closed Saturday and Sunday	Police:	Cable Beach Police Station West Bay St. (242) 327-8800 or Dial 919 or 911
	Family Medicine Center Blake Road (242) 702-9310 Open 8:30 am – 4:30 pm M-F Saturday 9:00 am – 1:00 pm Closed Sunday	Fire Station:	West Bay Street Dial 919 or 911
		Pharmacy:	West Bay Friendly Pharmacy (242) 327-6360 Open 8:30 am – 7:30 pm M-F 9:00 am – 7:00 pm Saturday 9:00 am – 5:00 pm Sunday
Hospitals:	The Doctors Hospital Shirley Street & Collins Ave (242) 322-8411	Dentist:	West Bay Dental Cable Beach Hoffer's Plaza (242) 327-3000
	Princess Margaret Hospital Shirley St (242) 302-4600		

Popular Numbers

AIRLINES		RESTAURANTS	
Air Canada	1-800-776-3000	Anthony's P.I.	363-3152
American	1-800-433-7300	Aquafire	698-0119
Bahamas Air	242-377-5505	Blue Sail	327-7111
Delta	1-800-221-1212	Cricket Club	326-4720
JetBlue	1-800-538-2583	Da Plantation	558-7535
Porter Airlines	1-888-619-8622	Graycliff	322-2796
Southwest	1-800-435-9792	Ichiban	326-7224
United	1-800-231-0856	Mahogany House	362-6669
WestJet	1-888-937-8538	Olives Meze Grill	327-6393
HOTELS		Palm Delight	437-9279
Atlantis	363-3000	Poop Deck East Bay	393-8175
Bahamar	788-8000	Poop Deck West Bay	327-3325
TAXIS & TOURS		Social House	603-7646
Dale	431-7804	Spritz	823-0444
Eddie	557-5383	Toninos	601-3022
Cheryl	393-9899	Wild Thyme	393-4107
Cheryl	423-4982	Wok n' Roll	327-7805
Sharon	426-8391	PIZZA DELIVERY	
Sharon	601-8077	Dominos	327-8000
CHURCHES		Marcos	327-6900
Anglican	322-4186	Pizza Hut	327-5228
Assembly of God	322-8304	BEAUTY SALONS	
Baptist	322-8495	Skin Solutions	327-0500
Lutheran	323-4107	Sonesta	327-8279
Methodist	325-2552	Waves	327-6280
Presbyterian	322-5475	CAR RENTAL	
Roman Catholic	322-8528	Avis Airport	327-7121
		Avis Downtown	326-6380
		Budget	377-9000
		Hertz	377-6321
		Island Car	802-2277
		Kath's	807-8008
		Wellie's	828-0257

Check Out Procedures

It has been our pleasure having you here with us at the Westwind Club, *the FIRST TIMESHARE CLUB IN NASSAU*. We, the Board of Directors and the owners of this owner operated timeshare hope that you have enjoyed your stay with us, and we hope you will soon return to visit us again.

In order to avoid delays at check out, we encourage you to settle your account any time before 5:00 PM on the day prior to your departure if you have an early flight out the next morning. Flights leaving at a later time can check out on the morning of your departure.

All charges can be paid via cash, credit card, or debit card.

CHECK OUT TIME IS AT 10:00 am FIRM – There will be a \$25 late fee charged for every half hour or part thereof after 10:00 am

Please...

- Leave all soiled towels in the bathtub
- Collect and place trash outside
- Wash all dishes or place in dishwasher on the **1-hour** cycle
- Please note there will be a \$25 service charge if the unit is not tidied up as requested

You can bring your luggage up to the clubhouse and store them there. There are changing facilities in the clubhouse as well as a shower/bathroom facility located between units 6 and 7.

TAXI: If you need transportation to the airport, you can make arrangements in the office on the sign-up sheet. Pickup time should be 3 hours before flight departure.

We thank you for choosing WESTWIND CLUB as your home away from home.

Best wishes and have a safe flight home. We look forward to your return.



Board of Directors and Westwind Contacts

QUESTIONS or COMMENTS FOR THE BOARD: Do you have a question for a Board Member? Write or send an E-mail to the Board member of your choice. *Don't know who to ask?* Send it to me, Nancy Eagle, the Newsletter Editor and I'll forward your question to the correct Board Member.

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THANKYOU!!

Can't wait to see
you again!!!